

Bristol City Council Equality Impact Relevance Check



This tool will identify the equalities relevance of a proposal, and establish whether a full Equality Impact Assessment will be required. Please read the guidance prior to completing this relevance check.

What is the proposal?	
Name of proposal	IN3, Operations Centre Income
Please outline the proposal.	Income generation
What savings will this proposal achieve?	No savings, but additional income of £840 pa
Name of Lead Officer	Peter Anderson

Could your proposal impact citizens with protected characteristics? (This includes service users and the wider community)
Please outline where there may be significant opportunities or positive impacts, and for whom.
<p>Yes.</p> <p>This proposal is linked the creation of a 'state of the art' Operations Centre. This Centre will co-locate three current control centres into one. Services delivered from this centre will include:</p> <p>Telecare (Assistive Technology devices, enabling citizens to live independently in their homes) Lone Working Out of Hours Call Handling Alarm Monitoring Public Space CCTV Surveillance Traffic Management Bus Lane Enforcement</p> <p>The above services will be delivered on a new technology platform allowing for services to be delivered more efficiently. This will free up officer / service capacity to deliver more services and increase income. Consequently, there will be an improved level of service for the Bristol citizen.</p> <p>Co-location of services and control rooms will commence in April 2017, with full integration by September 2017.</p> <p>Many partners / organisations in Bristol are keen to be involved in the project and have indicated that they may want to host their 'operation' within the centre. Therefore, this</p>

also will provide an source of income for centre.
Please outline where there may be significant negative impacts, and for whom.
None. This proposal is focused on delivering more, not reducing services

Could your proposal impact staff with protected characteristics? (i.e. reduction in posts, changes to working hours or locations, changes in pay)
Please outline where there may be significant opportunities or positive impacts, and for whom.
The co-location will not reduce staffing levels. It is anticipated that as business increases, so will staffing. Current role profiles are being reviewed to reflect the multi-functional role of operators and team leaders. This exercise will be concluded by December 2016.
Please outline where there may be negative impacts, and for whom.
None

Is a full Equality Impact Assessment required?	
Does the proposal have the potential to impact on people with protected characteristics in the following ways:	
<ul style="list-style-type: none"> • access to or participation in a service, • levels of representation in our workforce, or • reducing quality of life (i.e. health, education, standard of living) ? 	
Please indicate yes or no. If the answer is yes then a full impact assessment must be carried out. If the answer is no, please provide a justification.	No. However, an EqlA will need to be conducted on the specific changes to the control centre, and what that means for each service, and citizen before April 2017.
Service Director sign-off and date:	Equalities Officer sign-off and date: Cherene Whitfield 18 th October 2016