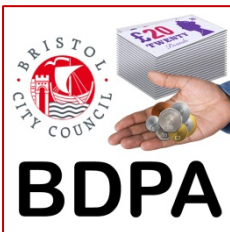


# Use the Bristol Direct Payment Account for your Direct Payments



We can give you a Direct Payment for your care and support. You use the money to pay for your care.



The Council would like you to use a Bristol Direct Payment Account (BDPA) to help you to manage your care and support money.



If you would like this account we will set it up for you. It works like a bank account and makes it easy for you, your carers and the council to manage Direct Payments.

## How the Bristol Direct Payment Account works



You use it to pay for services in your support plan. We pay your Direct Payments straight into your BDPA account.



It has a payment card which you can use to pay for care and support services.

The payment card looks like this



## How to use your account to pay for services

Here are some of the ways you can use your account to pay for things.



Pay using the card with its Chip and PIN number.



Pay by setting up regular payments – a Standing Order or Direct Debit.



Pay online, through the bank, or over the phone.



You can check your money online, by text message or by phone. Paper statements are also available.



The account does not have a cheque book.



A BDPA helps you and your carers to manage Direct Payments efficiently. It also helps the council to manage the money.

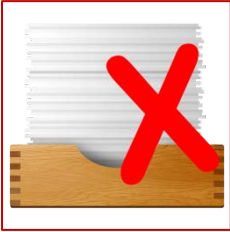


The rules are in your Direct Payment Agreement form. The rules have not changed.

**It's easy to use a Bristol Direct Payment Account to pay for your care and support**



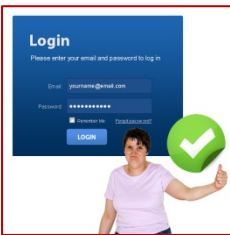
You don't need to open a separate bank account. We will create a BDPA for you.



You won't have to send us regular evidence of your spending because it will all be shown in the account.



But you do need to keep your receipts.



It is safe and secure to use. It makes it easy for you to pay for care. You can bank online or set up regular payments, or just use the card to pay for things.



Anyone who needs to receive a Direct Payment can have a BDPA. This includes:

- people aged 18 or over
- a carer
- the parent of a disabled child, or children
- a disabled parent
- people who are allowed to manage DPs for you.



We would like you to use a BDPA. Please discuss the account with your practitioner.

## What to do if you would like a BDPA



After your Care Act Assessment your care practitioner will talk with you about meeting your care and support needs. If you would like a BDPA you can discuss this with them.



If you already receive a Direct Payment from Bristol City Council and would like a BDPA please contact Care Direct. See contacts below.

## Contacts and further information



For Direct Payments and the Bristol Direct Payment Account visit: [www.bristol.gov.uk/directpayments](http://www.bristol.gov.uk/directpayments)



Phone our Care Direct team on: 0117 92 22700, Monday to Friday 8:30 - 5pm (closed Saturdays, Sundays and Bank Holidays)



Email: [adult.care@bristol.gov.uk](mailto:adult.care@bristol.gov.uk)



Use the Care Direct online contact form (available 24 hours) at: [www.bristol.gov.uk/contactadultcare](http://www.bristol.gov.uk/contactadultcare)

### Contact details for deaf people



Contact us by BSL interpreter or Textphone, Texbox or Texmee. To use these please visit [www.bristol.gov.uk/contact](http://www.bristol.gov.uk/contact)



Sign Video BSL interpreting is available Monday to Friday, 9am to 5pm. Textphone: 0208 964 6345.

