



# Bus Pass Replacement

## Lost, Damaged or Stolen

Your stolen bus pass will be replaced free of charge, provided that you supply us with a crime reference number

Lost or damaged cards will be replaced at the cost of £7.45

Pay online: [www.bristol.gov.uk/streets-travel/replacement-bus-pass](http://www.bristol.gov.uk/streets-travel/replacement-bus-pass)

Pay by post: Send completed form to Concessionary Travel (CH) PO Box 3399, Bristol, BS1 9NE, with a cheque or postal order.

Your details					
Title:		First name:		Surname:	
Address:					
Postcode:					
Date of Birth:					
Telephone:					
Email:					
Bus Pass Number:					

Please tick the appropriate box	
<input type="checkbox"/>	Travel card Pass Lost
<input type="checkbox"/>	Travel card damaged. Return damaged card with this form
<input type="checkbox"/>	Travel card stolen. Please provide details of crime below
Crime reference number:	
Date of crime:	

Declaration			
Signed:		Date:	

If English is not your first language and you need a translation or you would like this form in a different format, for example braille, audio, large print, easy English, BSL video or plain text please call 0117 922 2600 or email [bus.passes@bristol.gov.uk](mailto:bus.passes@bristol.gov.uk)