

# Update Since Peer Challenge



# Learning From Preparing for Challenge

- Partnership
  - Multiagency commitment
  - Mapping exercise
- Methodology
  - Questionnaire
  - 5 cases in detail
- Key findings
  - Inconsistent coordination
  - No agreed expectations
  - Shared desire to improve





# Mental Health Pathway Moving Forward

- The AMHP service cannot deliver a good service without all agencies that contribute to the completion of a MH Act Assessment.
- All agencies need to be signed up to the whole process from start of crisis to resolution for service user.



# Initial Thinking

- Developing a culture of collaboration and greater connectedness.
- Create more opportunities for multi-agency working (Training, significant events audit, agile working across sites, smart technology)
- Co-creating agenda for improvements through service user narrative.
- Leaner processes and slim down protocols- remove blocks