



Parking Services Annual Report 2021 to 2022

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Welcome

At Bristol City Council we aim to ensure Bristol remains a great place to live, work, study and visit. It's our duty to manage the road and traffic network through various means, such as the provision of on and off-street parking, ensuring primary routes are kept free of obstructions through effective enforcement and providing efficient and attractive sustainable methods of travel. The following report will demonstrate the role that Parking Services plays in meeting these demands.

Bristol Transport Strategy

Our main focus revolves around working towards the Bristol Transport Strategy, which sets out how the Council will:

- Improve transport to meet increased demand from the growth in housing, jobs and regeneration
- Create an inclusive transport system that provides realistic transport options for everyone
- Create healthy places that promote active transport, improve air quality and improve road safety
- Make better use of our streets to enable more efficient journeys
- Enable more reliable journeys by minimising the negative impact of congestion
- Support sustainable growth by enabling efficient movement of people and goods, reducing carbon emissions and embracing new technology

More information on this can be found here: <https://www.bristol.gov.uk/policies-plans-strategies/bristol-transport-strategy>

To achieve these goals, we work in conjunction with:

The Joint Local Transport Plan 4

The Joint Local Transport Plan 4 (JLTP4) – led by the West of England Combined Authority, working with Bath and North East Somerset, Bristol, North Somerset and South Gloucestershire councils – sets out the vision for transport up to 2036. It shows how we will aim to achieve a well-connected sustainable transport network that works for residents across the region; a network that offers greater, realistic travel choices and makes walking, cycling and public transport the natural way to travel.

More information about the JLTP4 can be found on the Council's website:

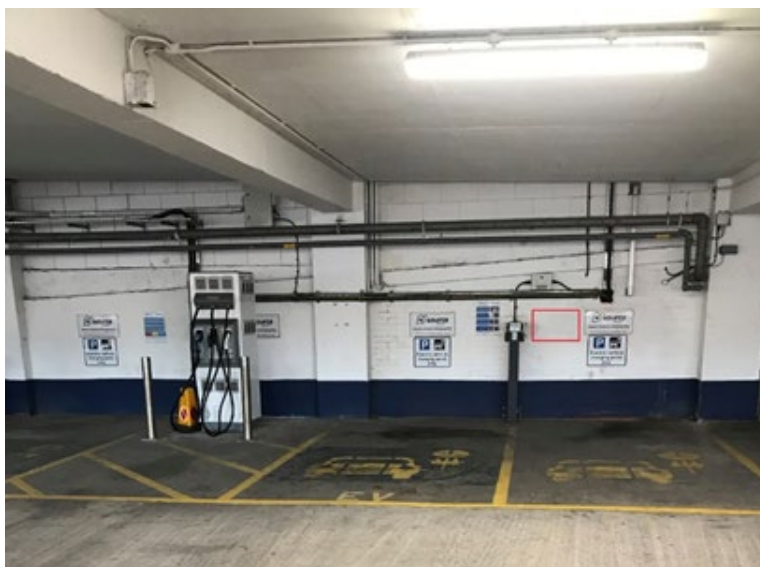
<https://www.bristol.gov.uk/residents/streets-travel/transport-plans-and-projects/joint-local-transport-plan-2020-to-2036>

Car Parking

Throughout Bristol we have several open-air car parks, as well as 3 multi-story car parks. The multi-story car parks, Trenchard Street, West End and Temple Gate hold over 2,000 spaces between them, with a further 1,900 spaces in 37 car parks across the city. On top of this, we have 3 park and ride car parks, situated in Brislington, Long Ashton and the Portway.

We offer season tickets at many of our car parks, and specific information for each car park, including their tariffs (if applicable) can be found on our website [here](#).

Within a selection of our car parks, we have introduced electric charging points in partnership with The Energy Service. Detailed information about the charging points available throughout Bristol can be found on our website: <https://www.bristol.gov.uk/residents/parking/where-to-park-in-bristol/electric-vehicle-parking>



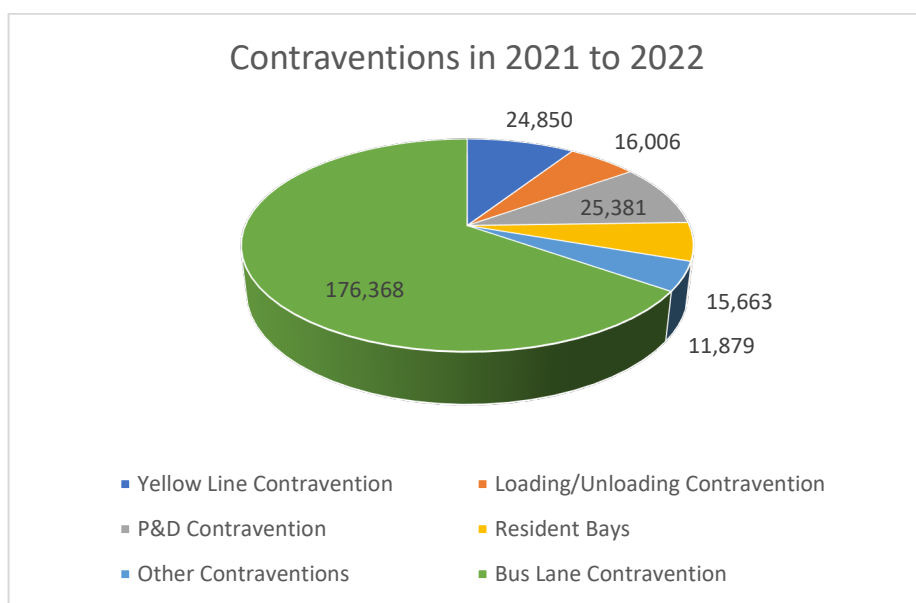
During the 2021 to 2022 financial year, Zed Pods were installed at Chalks Rd Car Park, in conjunction with the Housing Delivery Team to provide affordable housing. The ZED-Pod development includes a total of 11 houses consisting of 2 x 2 bed, two storey houses located at either end of the terrace which are formed of steel frame construction, and 9 x 1 bed, two storey houses between the 2 bed houses which are formed of timber frame construction. These then sit on top of a steel frame to enable use of the existing car park below.

Temple Gate and West End repairs started in the previous financial year are all complete and both car parks are open. We have also increased the number of pay and display bays available at Temple Gate.

Enforcement

The main objectives of Parking Services are to keep our roads safe and allow traffic to flow freely across the city. We try to achieve these objectives through partnership working and education. Our officers attend 'Days of Action' where we provide a presence to raise awareness with the police. We often take part in Neighbourhood Forums too. Where new restrictions are implemented (bus lanes, new Residents Parking Schemes etc) we will complete a period of 'soft enforcement' where warning notices are issued rather than live penalties.

There are times where we need to issue Penalty Charge Notices to vehicles who contravene the restrictions in place. When we do, our enforcement is carried out in a variety of ways; we have on foot patrols, CCTV enforcement of bus lanes and the use of a camera car. The pie chart below shows the most common reasons why PCN are issued:



Parking PCNs are broken into higher and lower categories, based on the severity of the infringement. In 2021 – 22 we issued:

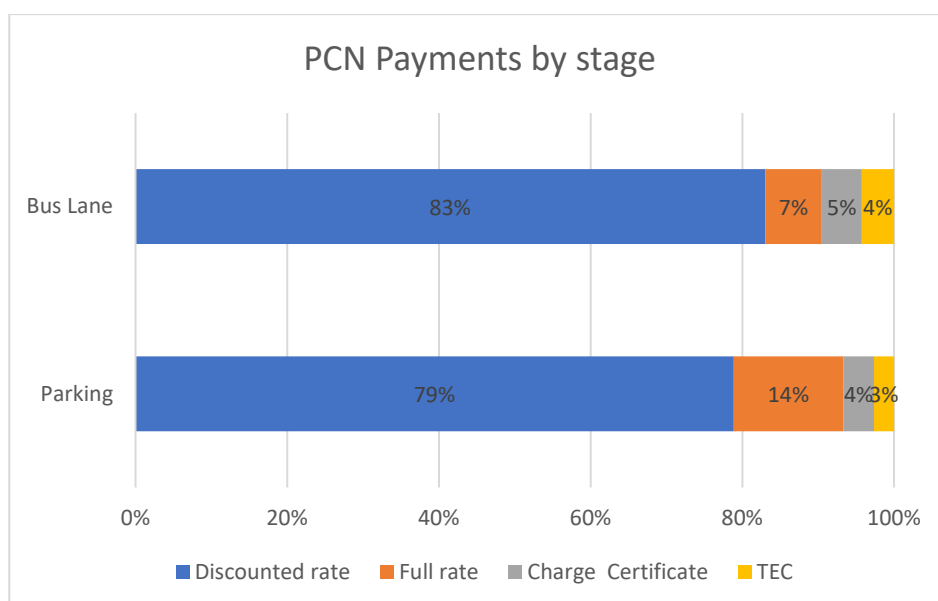
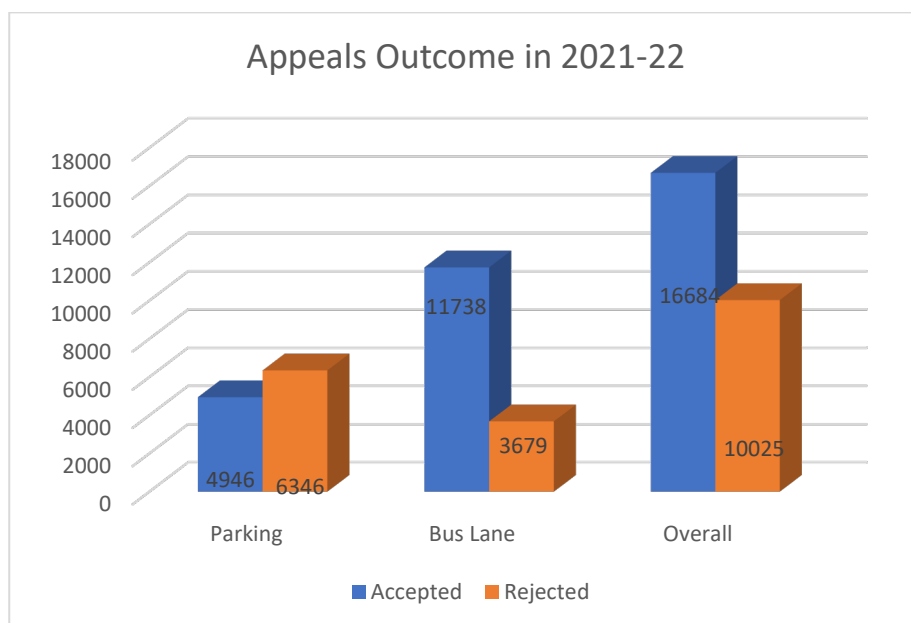
	ON STREET PCNS	OFF STREET PCNS
HIGHER RATE	63,984	653
LOWER RATE	27,060	1,929
TOTAL	267,412	2,582

Once a PCN is issued, and a motorist believes it was either incorrectly issued or there is sufficient mitigation, the statutory appeals procedure can be used. Overall, 13,654 (9.6%) of all PCNs were cancelled following a challenge/representation being made. More information about

the appeals procedure can be found on Patrol's website here: <https://www.patrol-uk.info/i-have-received-a-pcn/>

Overall, 197,970 (72.5%) of all PCNs issued in 2021-22 were paid, of which 158,133 (81.5%) of these were paid at the discounted rate. That equates to 59.1% of all PCNs issued at the discounted rate

The introduction of a Bus Gate on Bristol Bridge saw an increase in Bus Lane PCNs. PCNs issued here were cancelled where motorists made an appeal against the first instance(s) of them contravening this new restriction, to allow motorists the chance to change their behaviour. This has resulted in a high number of 'Accepted' appeals showing in our statistics



Permit and Concessionary Parking

In line with Government guidance, we provided NHS and key health professionals free parking permits to assist with attending work. This was primarily focused at Trenchard Street MSCP and the area surrounding Bristol Royal Infirmary. Thanks to our Permits team and in partnership with the virtual permit service providers we were able to provide parking for over 4,000 key workers.

Permits in our RPS areas aren't the only type of parking concessions that we offer. We have a dedicated Blue Badge department who helped just over 6,000 citizens successfully apply for a new badge or renew their existing badge. No team was left unaffected by Covid-19, and changes had to be made by the Blue Badge team too. One such change was the Independent Medical Assessments, which moved to online sessions, away from face-to-face meetings held previously.

2021 to 2022

Work proceeded towards introducing the Clean Air Zone in Bristol, with the zone due to commence in July 2023.

As the city recovered from the Coronavirus lockdowns, Parking Services supported the introduction of active travel measures, such as the introduction of temporary cycle lanes, as well as support for the hospitality sector, which included the suspension of certain parking areas to increase outdoor customer space for venues. This has led to a reduction of approximately 200 parking spaces across the city.

A tariff change to both on-street and off-street city centre pay and display bays was implemented in August 2021. A tariff report was approved by cabinet in December 2021 to increase permit and pay and display charges in Residents' Parking Schemes during the 2022-2023 financial year.

Financial Statements

Income from Decriminalised Parking Enforcement is known as Section 55 income and, under the terms of DPE, must be spent on Transport related activities. Income from other Parking Services' activities (such as car parking income) is not restricted in this way.

The following table shows the breakdown of Parking Services' Section 55 income and expenditure and also shows how the resulting surplus has been spent.

Parking Enforcement - Section 55 Statement

	2021/22	
	Income	Expenditure
General Income	£1,290,000	
PCN Income	£2,918,000	
On Street Pay and Display Income	£5,150,000	
RPS Permits	£2,011,000	
Total Income	£11,368,000	
Employees		£3,374,000
Premises Costs		£149,000
Supplies and Services		£512,000
Third Party Payments		£393,000
Transport		£0
Support Services		£264,000
Capital Financing Costs ¹		£80,000
Total Expenditure		£4,772,000
Operating Surplus	£6,596,000	
Overhead Allocation		£1,089,000
Net Surplus before transfer to reserves	£5,506,000	
Transfer to reserves		£0
Net Surplus after transfer to reserves	£5,506,000	
This surplus has contributed to expenditure on the following allowable items:		
Gross Expenditure on Allowable Items		
Provision of Off-Street Parking ²		£3,809,000
Concessionary Fares ³		£7,381,000
Park and Ride Schemes		£560,000
Highways and Traffic Signals and Lighting		£5,113,000
Total Allowable Expenditure		£13,054,000
Excess of Allowable Expenditure Over Net Surplus		£7,547,000

¹ Charges have been done as a budget reduction. ² Represents gross off-street expenditure

³ BCC have been paying West of England Combined Authority (WECA) a levy to carry out various services since 20/21. The concessionary figure in this report is based on the % split of 20/21 figures plus inflation.

Income from Bus Lane Enforcement under the Transport Act 2000 must also be accounted for separately and any surplus income must also be spent on Transport related activities (Statutory Instrument 2005 No. 2757, Part 7, Regulation 36).

The following table shows the breakdown of Parking Services' Bus Lane Enforcement income and expenditure and also shows how the resulting surplus has been spent.

Bus Lane Enforcement - Regulation 36 Statement

	2021/22	
	Income	Expenditure
Bus Lane Account (10275)		
Income	<u>£4,964,000</u>	
Expenditure		
Employees		£436,000
Premises		£98,000
Transport		£0
Supplies and Services		£567,000
Third Party Payments		<u>£0</u>
		<u>£1,101,000</u>
Operating Surplus	<u>£3,863,000</u>	
Overheads (share of parking overheads)		£ 61,000
Net Surplus before transfer to reserves	<u>£3,802,000</u>	
Transfer to Reserves		£0
Net Surplus after transfer to reserves	<u>£3,802,000</u>	
This surplus has contributed to expenditure on the following allowable items:		
Passenger Transport - Services		£648,000
Concessionary Fares ¹		<u>£7381,000</u>
Total Allowable Expenditure		<u>£8,029,000</u>
Excess of Allowable Expenditure over Net Surplus:		<u>£4,227,000</u>

¹ BCC have been paying West of England Combined Authority (WECA) a levy to carry out various services since 20/21. The concessionary figure in this report is based on the % split of 20/21 figures plus inflation.

Contact details and useful information

Parking Services:

Email: parking.pcnappeal@bristol.gov.uk or
parking.permits@bristol.gov.uk

Website: www.bristol.gov.uk/parking

Post:
Parking Services
Bristol City Council
PO Box 3176
Bristol
BS3 9FS

General telephone enquiries: 0117 9222198

Fax: 0117 9223393

General telephone enquiries: 0117 9222198

PCN enquiries: 0117 9223091

Bay suspensions: 0117 9038070

To report an illegally parked vehicle: 0117 9038070

Payment Facilities:

Automated Telephone Payment Line: 0870 7077776

Online Payment facility: www.bristol.gov.uk/pay

In person at the Citizen Service Point: <http://www.bristol.gov.uk/csp>

Other useful numbers

Abandoned vehicles: 0117 9222100

Blue Badges, Disabled Bays, Residents' Parking Permits and Concessionary Travel Cards: 0117 9222600

Car pound: 01275 462503

Park and Ride information: <http://www.travelbristol.org/parkandride>

MetroBus: <https://metrobusbristol.co.uk>

Residents' Parking Schemes: <http://www.bristol.gov.uk/rps>

Other organisations:

DVLA: www.dft.gov.uk/dvla

Traffic Penalty Tribunal: www.trafficpenaltytribunal.gov.uk

Patrol (for parking enforcement info): www.patrol-uk.info

British Parking Association: www.britishparking.co.uk

Security Industry Authority: www.the-sia.org.uk

Information on Public Services Source West (electric vehicle charging)
<http://www.sourcewest.info/>