

# Provider Forum

## Single Framework Update

25<sup>th</sup> July 2023



# What is the Adult Social Care Single Framework?

- A simplified way to buy care and support
- Streamlining terms and conditions, quality assurance frameworks and tender processes
- Simpler, consolidated contractual arrangement
- Enable flexible financial management across the care ladder
- Improving outcomes for the people we support.

# Why are these changes being made?

- Currently 4 large frameworks (and additional spot contracts)
- Each with a different structure, term and conditions and approach.
- Out of date commission model
- Ineffective use of resources
- Siloed contracting and budgeting – stifling innovation

# What are the benefits?

- More staff time available for value adding, transformation, innovative commissioning and quality assurance.
- Improved procurement compliance
- Clearer relationships with providers and stakeholders
- A mechanism for integrated commissioning

# What will the Single Framework look like?

- The single framework will have overarching:
  - Service Specification
  - Terms and Conditions
  - Pricing Schedule
  - Quality and Performance Framework
- Across 9 lots
- Opportunities to create contracts across lots

# What are the lots?

Residential &  
Nursing Care  
Homes

Supported  
Accommodation

Extra Care  
Housing

Home Care

Support to Access the  
Community, Day  
Opportunities & Help  
When You Need It

Direct Payment  
Support &  
Individual Service  
Funds

Carers Support

Advocacy

Innovation

# Indicative Timeline

Activity	Target Date (all dates subject to change)
Provider Engagement Events	May and June 2023
Public Consultation/Engagement	To start July 2023
Cabinet Approval	September 2023
Tendering Commences (for 6 weeks)	September-October 2023
Tendering Outcome	January/February 2024
Single Framework Go-live	1st February 2024
First Contract Call-off	TBC (March 2024)

# Tender Structure

- Suite of documents associated with the tender including:
  - Overarching service specification applicable to all lots
  - Overarching Terms and Conditions and associated schedule applicable to all lots
  - Overarching pricing schedule applicable to all lots
  - Overarching Quality Assurance Framework applicable to all lots
  - Overarching Performance Management Framework applicable to all lots
  - Individual service specification for each lot.
- Some lots will have a 'high level' spec with a more detailed service specification issued at the point of tender for that specific contract.



# Likely tender question structure

- **Mandatory procurement requirements**
  - Suitability assessment questionnaire (pass/fail)
  - Business Continuity
  - Safeguarding
  - Equalities
  - Healthy and Sustainable procurement
  - Social Value
  - Lot specific questions – potentially 9 in total – 1 per lot
  - Providers can start preparing for the tender now – information on [BCC procurement pages](#)
- There will be a pre-tender provider event on 31<sup>st</sup> August 2023.

# How will I be involved and kept informed?



Providers will be invited to any planned engagement events



Single Framework to be a regular standing item at the partnership meeting and provider forum agendas



Further information will be published on the [Single Framework webpage](#)