

Useful contacts for businesses

Economic Development

Signposting and support programmes for start-ups and local businesses, including social enterprise, innovation and sectors support, high streets and local centres, Business Improvement Districts, employment land and business space development. Support for inward investors and priority economic areas within or adjoining Bristol – Temple Quarter, Avonmouth Severnside, Filton, and South Bristol.

Website: www.bristol.gov.uk/business

Email: business@bristol.gov.uk

Invest in Bristol & Bath

Promotion of Bristol, Bath and the West of England for UK and overseas inward investment, including the Bristol Temple Quarter Enterprise Zone, and the other four Enterprise Areas, and the key sectors and assets of the city region. Advice and support, help for relocation of new investors and expansion of local established businesses – intelligence for business cases, access to training, business support and sector supply chains, finding sites or property.

Website: www.bristolandbath.co.uk

Email: invest@bristolandbath.co.uk

Telephone: 0117 428 6211

West of England Growth Hub

Information and support for growing businesses.

Website: www.wearegrowth.co.uk

Email: wearegrowth@westofengland-ca.gov.uk

Telephone: 0117 456 6955

Filwood Green Business Park

Managed workspace for environmentally committed enterprises.

Website: www.filwoodgreen.co.uk

Email: filwoodgreen@bristol.gov.uk

Telephone: 0117 403 2403

Bottleyard Studios

Leading South-West film and TV production facilities and supply chain workspace.

Website: www.thebottleyard.com

Email: thebottleyard@bristol.gov.uk

T: 0117 357 6888

Property Services

Information on council owned property and land.

Website: www.bristol.gov.uk/property

Email: prop_database@bristol.gov.uk

Workplace Health

Information on how to improve staff health, reduce sickness absence costs.

Website: www.westofengland-ca.gov.uk/growth-hub/workforce-development/thrive

Website: www.thrivebristol.org.uk/thriving-at-work-bristol

Tourism and Conference

Destination Bristol provides visitor marketing, events and conference services.

Website: www.visitbristol.co.uk

Email: events@meetbristolbath.co.uk

Telephone: 0117 946 2200

Commissioning and Procurement

Support and advice for businesses wishing to contract with Bristol City Council.

Website: www.bristol.gov.uk/procurement

Email: corporate.procurement@bristol.gov.uk

Markets

Information and advice about trading at markets in Bristol.

Website: www.bristol.gov.uk/markets

Email: markets@bristol.gov.uk

Telephone: 0117 922 4014

Business Continuity

Prepare for unexpected events such as flooding or transport disruptions. Join an early warning system and get advice on your business continuity requirements.

Website: www.bristol.gov.uk/emergencies

Email: emergency.planning@bristol.gov.uk

Business Regulation

Business Rates

Payments, relief, reductions and exemptions, payment of BID levies.

Website: www.bristol.gov.uk/rates
Email: business.rates@bristol.gov.uk
Telephone: 0117 922 3300

Planning and Building Regulations

Applications for planning permission and building regulation approval.

Website: www.bristol.gov.uk/planning
Email: development.management@bristol.gov.uk
Email: building.control@bristol.gov.uk
Telephone: 0117 922 3000

Licensing

Licensing of venues providing alcohol and entertainment, hot food and drink after 11pm, street trading, taxi licensing and gambling.

Website: www.bristol.gov.uk/licensing
Email: licensing@bristol.gov.uk
Telephone: 0117 357 4900

Waste Management

To help businesses manage their waste and recycling responsibly our website provides an advisory and enforcement service on waste reduction, management and litter control. We're introducing a new standard for how commercial waste should be stored and how waste bins or sacks are presented on the highway and public land to help create a cleaner, safer, litter-free environment.

Website: www.bristol.gov.uk/health-safety/business-waste-recycling
Email: customer.services@bristol.gov.uk or contactwaste.services@bristol.gov.uk
Telephone: 0117 922 2100

Trading Standards

Advice, referrals and complaints on fair trading, product safety, age restricted sales, food labelling and composition, weights and measures, consumer credit.

Website: www.bristol.gov.uk/tradingstandards
Email: trading.standards@bristol.gov.uk
Telephone: 0117 922 3604

Public Health Services

Health and safety, food and event safety and infectious disease control.

Website: www.bristol.gov.uk/business/health-and-safety
Email: health.safety@bristol.gov.uk

Website: www.bristol.gov.uk/foodsafety

Email: food.safety@bristol.gov.uk

Telephone: 0117 922 2500

Transport

Transport Planning

Save money, improve health and the environment through transport planning and co-ordination. Employee transport support through business grants and free support services.

Website: <http://www.travelwest.info>

Email: travelwestbusiness@bristol.gov.uk

Telephone: 0117 357 6241

Parking

Information on car parks, parking restrictions and permits.

Website: www.bristol.gov.uk/parking

Email: parking.services@bristol.gov.uk

Highways

Maintenance reporting and further advice on highways matters.

Website: www.bristol.gov.uk/residents/streets-travel/transport-plans-and-projects

Email: traffic@bristol.gov.uk

Government services

National Government portal of information and services.

Website: www.gov.uk

Zedify

Leading green logistics service Zedify recently launched in Bristol with a grant from the council to invest in a fleet of electric cargo bikes and trikes. Zedify now offer logistic services to businesses in Bristol.

Website: www.zedify.co.uk

Business Support and Networking Organisations

Bristol Business & Enterprise Support

Bristol Business & Enterprise Support (BrisBES) is designed to deliver high quality, inclusive and sustainable support to Bristol's entrepreneurs and businesses, enabling you to take

your small business to the next level with the support of 1:1 coaching, training workshops, e-learning, networking events, grants and more.

Website: westofengland.ytko.com/brisbes

Email: westofengland@ytko.com

Telephone: 0800 456 1311

Bristol Green Capital Partnership

A unique partnership of over 1,000+ member organisations who have committed to working towards Bristol becoming a sustainable city with a high-quality of life for all.

Website: www.bristolgreencapital.org

Email: contact@bristolgreencapital.org

Telephone: 07946 001 549

Bristol Junior Chamber

Large and diverse membership of young business professionals from many of the key city's firms and organisations.

Website: www.bristoljuniorchamber.co.uk

Business in the Community (BITC)

Promotes corporate social responsibility, working to shape a new contract between business and society, in order to secure a fairer society and a more sustainable future.

Website: www.bitc.org.uk

Business West

Leadership organisation, representing and working with over 18,000 businesses. Can help by connecting businesses through Chambers of Commerce, challenging national and local business policy, providing business learning opportunities, supporting businesses to start-up and grow, connecting businesses overseas.

Website: www.businesswest.co.uk

Telephone: 01275 373 373

Chartered Institute of Marketing (CIM)

A professional membership body providing access to marketing qualifications, training, events and resources.

Website: www.cim.co.uk

Telephone: 01628 427120

Confederation of British Industry (CBI)

A business lobbying organisation, providing a voice for employers at a national and international level. It represents companies of every size, including many in the FTSE 100 and FTSE 350, mid-caps, SMEs, micro businesses, private and family owned businesses, start-ups and trade associations.

Website: www.cbi.org.uk

Email: enquiries@cbi.org.uk

Telephone: 020 7379 7400

Federation of Small Businesses (FSB)

A campaigning pressure group promoting and protecting the interests of the self-employed and owners of small firms. It offers a range of member benefits and local networking opportunities.

Website: www.fsb.org.uk/fsb-regions-and-nations/fsb-south-west

Institute of Chartered Accountants in England and Wales (ICAEW)

A professional organisation supporting chartered accountants. Provide qualifications, training, business support and networking opportunities, economic insight.

Website: www.icaew.com

Email: southwest@icaew.com

Institute of Directors (IoD)

An organisation for professional leaders. Supports members by encouraging entrepreneurial activity and promotes responsible business practice for the benefit of the business community and society as a whole. Runs events and networking sessions.

Website: www.iod.com/locations/south-west

Email: iod.southwest@iod.com

Telephone: 0117 313 0976

South West Manufacturing Advisory Service

Business support service for manufacturing SMEs.

Website: www.swmas.co.uk

Email: info@swmas.co.uk

Telephone: 01278 767 010

Prince's Trust

Provides support to people aged 13 to 30 who are unemployed and those struggling at school and at risk of exclusion. They give young people the practical and financial support they need to stabilise their lives.

Website: www.princes-trust.org.uk

Telephone: 0800 842 842

SETSquared Partnership

Enterprise collaboration between the universities of Bath, Bristol, Exeter, Southampton and Surrey. Support high tech start-up companies, provide student enterprise and enable academics to maximise the impact of their research.

Website: www.setsquared.co.uk

Email: info@setsquared.co.uk

Telephone: 01225 388 734

School of Social Entrepreneurs

Provides support to social entrepreneurs to transform their talent into social outcomes, in the form of sustainable solutions to poverty and disadvantage in communities.

Website: www.the-sse.org

Email: office@sse.org.uk

Telephone: 020 7089 9120

Bristol & Bath Regional Capital

Brokering investment for new projects for social enterprises, such as registered as a charitable company, limited by guarantee or community interest company.

Website: www.bab-rc.uk

South West Investment Group

A not-for-profit organisation and member of the Community Development Finance Association, supporting business start-ups and small and medium sized businesses with loan finance.

Website: www.swigfinance.co.uk

Email: www.swigfinance.co.uk

Telephone: 01827 227 930

Voscur

Supports, develops and represents Bristol's voluntary and community sector. It facilitates partnerships within and between the public, private and voluntary sectors to create social impact, reduce public spending and increase social inclusion.

Website: www.voscur.org

Email: info@voscur.org

Telephone: 0117 909 9949

Young Enterprise

A business and enterprise education charity connecting young people with learning business and the world of work opportunities.

Website: www.young-enterprise.org.uk

Email: info@y-e.org.uk

Telephone: 01865 776 845

Employment, Education and Skills

Listed below are the main further and higher educational institutions in Bristol. The educational institutions provide a range of services including courses, academic expertise, access to research, knowledge exchange, student placement opportunities, employment and recruitment services, conference and event spaces.

Bristol University

Website: www.bristol.ac.uk/business

Telephone: 0117 928 9000

City of Bristol College

Website: www.bristol.ac.uk/business

Telephone: 0117 312 5000

South Gloucestershire and Stroud College

Website: www.sgscol.ac.uk

Email: info@sgscol.ac.uk

Telephone: 0117 931 2121

University of the West of England

Website: www.uwe.ac.uk/business

Email: mailto:infopoint@uwe.ac.uk

Telephone: 0117 965 6261

Adult Learning

Adult Learning is part of Bristol City Council's Employment, Skills and Learning Team. We offer a wide range of paid-for day, evening and weekend classes. We are open to everyone who is keen to learn and our courses are delivered by skilled and experienced tutors.

Website: www.bristolcourses.com

Email: StokeLodge@bristol.gov.uk

Telephone: 0117 903 8844

Ways2Work

Ways2Work operates as part of Bristol City Council to deliver a wide range of support to Bristol residents. Working with partners across Bristol and the West of England we deliver

job fairs and circulate information. We link together the various support agencies, colleges and employers in the area to help residents of Bristol secure employment.

Website: www.onefrontdoor.org.uk/ways2work-2

Email: ways2work@bristol.gov.uk

Western Training Providers Network

The Western Training Provider Network is a network of training and education providers in the West of England.

Website: www.wtpn.org.uk

Telephone: 07973 626 479

Sector groups

BARBI

BARBI was established in Bristol in 2017 with the core aim of providing a voice for the independent businesses in the hospitality and retail sector. BARBI helps these businesses by lobbying government, working with partners to help save costs on services and products, and getting them industry specific information as quickly as possible.

Website: www.barbiebristol.com

Email: info@barbiebristol.com

Telephone: 0117 2140 098

Bristol Health Partners

A collaboration between NHS organisations serving the region, Bristol's two universities and Bristol City Council.

Website: www.bristolhealthpartners.org.uk

Email: hello@bristolhealthpartners.org.uk

Telephone: 0117 903 7546

Bristol Law Society

Membership organisation providing a range of services, including networking opportunities, an annual programme of courses and seminars and a legal recruitment consultancy.

Website: www.bristollawsociety.com

Email: info@bristollawsociety.com

Telephone: 0117 945 8486

Bristol Creative Industries (formerly Bristol Media)

A membership organisation supporting and promoting Bristol's creative industries.

Website: www.bristolcreativeindustries.com

Email: hello@bristolcreativeindustries.com

Construction Industry Training Board (CITB)

A partner in the Sector Skills Council for the construction industry working to encourage training, which helps build a safe, professional and fully qualified workforce.

Website: www.citb.co.uk

Telephone: 0344 994 4400

Make UK

Make UK champions and celebrates British manufacturing and manufacturers.

Website: www.makeuk.org

Email: enquiries@makeuk.org

Telephone: 0808 168 5874

Royal Institute of British Architects (RIBA)

RIBA champions better buildings, communities and the environment through architecture and its members, working to improve the design quality of public buildings, new homes and new communities.

Website: www.architecture.com

Email: riba.southwest@riba.org or info@riba.org

Visit West

Visit West is the Destination Management Organisation for the West of England, representing four local unitary authorities, including Bristol, businesses within the city and members beyond working to maximise the potential of the visitor economy in the region.

Website: www.visitbristol.co.uk

Email: enquiries@visitwest.co.uk

Telephone: 0117 946 2207

West of England Aerospace Forum (WEAF)

A membership trade association, which champions and supports the interests of the aerospace and defence industry.

Website: <http://www.weaf.co.uk>

Telephone: 0117 4621 101

Property Contacts

Industrial Agents Society (IAS)

Members of the IAS South West specialise in development consultancy and agency work in the industrial, manufacturing and distribution sectors.

Website: www.industrialagentsociety.com

Bristol Property Agents Association

The collective, authoritative voice of the Bristol property market, comprising individuals from both the commercial and residential sectors.

Website: www.bpaa.net

The Association of Women in Property

A national organisation that seeks to enhance the profile of women in the property sector, by providing a dynamic forum for women in associated professions and by encouraging and nurturing aspiring talent.

Website: www.womeninproperty.org.uk