



Date Friday 14 June 2024

Dear Resident,

Barton House Residents Update – Fire Alarm Activation on Thursday 13 June

During the early evening on Thursday 13 June, the fire alarm at Barton House was activated. The alarm sounded in response to a false activation that was caused by a fault in the system.

We would like to thank residents for following the evacuation procedure and exiting the building quickly and calmly. Any activation of the fire alarm should be treated as a genuine alert to evacuate.

Investigations into the cause of the false activation and to ensure the fire alarm system is working correctly have continued throughout today (Friday 14 June). Contractors will need to carry out works to replace equipment within the system and ensure the fault is fixed. While these works are ongoing from early evening today the Waking Watch for the building has been reinstated and patrols have begun.

We are sorry for any inconvenience or concern caused and would like to reassure you that the safety of you and your household is our priority. We will provide a further update once works are complete.

If the alarm sounds you must treat this as an emergency situation, remain calm and evacuate the building immediately. If there is a fire in your flat or anywhere else in the building you should get out. Bristol City Council's Emergency Control will be notified, and Avon Fire and Rescue will be instructed to attend when the alarm is activated.

If you have any questions or would like to speak to your Housing Officer, call our Citizen Services Centre on 0117 922 2200, select option 2, then option 3. Phone lines are open Monday to Friday 8.30am to 6pm, and closed Wednesday 12pm to 1.30pm. For emergencies only, 6pm to 8.30am, you can call the out of hours number: 0117 922 2050. You can also email estates@bristol.gov.uk or bartonhouse@bristol.gov.uk.

Yours sincerely,

John Smith, Executive Director, Growth and Regeneration