



Date Tuesday 18 June 2024

Dear Resident,

Barton House Residents Update – Fire Alarm System

Following the fire alarm false activation on Thursday 13 June at Barton House, Bristol City Council engineers and contractors have been on site to continue investigations into the cause.

A faulty heat detector within the fire alarm system has been identified as the cause of the false activation. This heat detector has been isolated from the system, which means the fire alarm system can still operate correctly while contractors work to replace it. Contractors have also completed works to resolve an issue with the alarm's sounders.

Contractors working on the system have now issued a certificate which details the repairs made and that the fire alarm system has been tested and is operating correctly again.

Now that we have received this certificate, we can be confident that the alarm system is working as it should and that the temporary Waking Watch patrols are no longer needed. Waking Watch will be removed from the building at 8pm on Wednesday 19 June.

We would like to thank residents for their patience and cooperation over the last few days and would like to apologise for any inconvenience or concern caused. Please be assured that the fire alarm system is working correctly and the replacement detector will be reinstated into the system immediately after it has been installed.

Please remember that any activation of the fire alarm should be treated as a genuine alert to evacuate. If the alarm sounds you must treat this as an emergency situation, remain calm and evacuate the building immediately. If there is a fire in your flat or anywhere else in the building you should get out. Bristol City Council's Emergency Control will be notified, and Avon Fire and Rescue will be instructed to attend when the alarm is activated.

If you have any questions or would like to speak to your Housing Officer, call our Citizen Services Centre on 0117 922 2200, select option 2, then option 3. Phone lines are open Monday to Friday 8.30am to 6pm, and closed Wednesday 12pm to 1.30pm. For emergencies only, 6pm to 8.30am, you can call the out of hours number: 0117 922 2050. You can also email estates@bristol.gov.uk or bartonhouse@bristol.gov.uk.

Yours sincerely,

John Smith, Executive Director, Growth and Regeneration