

Code of Conduct for Bristol City Council Parks Business Licensing

All business licence holders undertaking their licenced activities in Bristol City Council's Parks and Green Spaces are required to comply with this Code of Conduct

The purpose of the code of conduct is:

- To avoid conflict between licence holders and other park users
- To protect the park and its grounds
- To ensure access to and use of public open space is preserved for all visitors
- To provide the opportunity for visitors to benefit from a variety of activities in outdoor areas
- To promote safe and responsible operation
- To ensure that all licence holders maintain adequate insurance and are accountable for participant's safety

The Code

Licence holders shall act as ambassadors for Bristol City Council, conducting themselves in a professional, respectful, and courteous manner when interacting with members of the public, ensuring that their actions reflect positively on the council and foster a welcoming and cooperative environment.

Licence holders must comply fully with the council's [Equality and Inclusion Policy](#). Any breach may result in the immediate revocation of their license. Bristol City Council is committed to promoting an inclusive and respectful environment, and operators are expected to uphold these principles at all times.

A licence does not confer exclusive rights to any of the park area— parks and green spaces remain open for public use and may host other permitted activities or events. Licence holders shall comply with any exclusion zones, such as marked sports facilities/pitches or meadowlands, and keep pathways unobstructed and accessible for all users. They must also ensure that the council's property is not used for the purpose of fitness training i.e. benches, tables, trees, lamp posts, bandstands, etc.

Licence holders shall leave the council's premises in a clean and tidy condition and shall be liable for any loss of or damage to council property resulting from improper use. All waste generated by their business activities, must be removed and disposed of offsite.

Any maintenance concerns, hazards, or safety issues within the park must be promptly reported on the following link: [Report a problem in a park or open space - bristol.gov.uk](#)

Licence holders must follow all relevant laws, regulations and industry best practices applicable to their business activities. Full compliance with the terms and conditions of their licence is required.

Licence holders must carry adequate insurance cover for their licensed activities and must provide up-to-date certification as part of their licence agreement. Bristol City Council assumes no liability for incidents arising from licenced activities

Licence holders must also comply with all relevant council policies and procedures including: [byelaws for pleasure grounds, public walks and open spaces](#) and the byelaws, as well as the site permissions process for larger events: [Hold an event in a park, open space or street](#) and [What you can do in our parks and green spaces](#).

Licensed operators shall also abide by [Bristol City Council's Advertising and Sponsorship Policy](#).

As a licence holder, you agree to comply fully with this Code of Conduct, associated licence terms, and any relevant council policies, at all times. Failure to do so may result in immediate revocation of your licence and removal from park premises.